



A Weekly Update
For The Employees of
North Central Health Care



Just Ducky!
See page 5

NEWS YOU CAN USE



WEEKLY CONNECTION WITH GARY OLSEN

Employee Updates

Well, June is finally here and the days are getting nicer. It seems like it was just last month that our “band” held our first Employee Updates as a group. As I stated in March, to improve communication in our organization I was dedicated to holding these sessions quarterly. Well, a new quarter is upon us, so Employee Updates will begin at the end of June. In this edition of the *News You Can*

Use on page 4, you will find a listing of the dates for the Employee Update sessions. Please be sure to go onto UKG and register for a session. These will be different from previous Updates we have held. The theme for these will be “Person-Centered Service Reboot.” They will be interactive, and I know you will find it useful and fun!

I plan on covering our Core Values. *Integrity* in keeping my promise to hold these updates quarterly. *Continuous Improvement* will be focusing on advancing our understanding of how our organization offers Person-Centered Service and because of this, we show *Dignity* in reminding us of the excellent service we provide. *Accountability* as we meet to help foster positive outcomes that will help each of us succeed in our positions. Finally, these Updates will help build our *Partnerships* and help us to improve a system of seamless care for those we serve.

I am excited to get to see everyone again during these upcoming Employee Updates, so please make sure to register and I will see you all soon.

Gary Olsen
Executive Director



FREE Car Show!
FREE Popcorn!
\$3 Build-Your-Own Sundae!
Details on page 2!

Occurrence Reporting Hotline
x4488 or 715.848.4488  Only significant or sentinel events requiring immediate notification to this hotline.

Event Parking Notice for June 6 Wausau Campus .. 2
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Wanda McCarthy,
Patient Access

Thank you for helping me with my first time reserving a car.

From: Maggie Pagel

Xong Hutchison,
Learning & Dev.

Very direct & clarified questions. Found answers to difficult questions.

From: April Sobieszczyk





THANK YOU FOR YOUR SUPPORT

Bray Fry Success at Mount View

The Mount View Care Center brat fry was a success. Thanks to all the attendees and hungry customers, the team raised over \$320! The proceeds will benefit the Walk to End Alzheimer's.



HELPING A COWORKER DURING DIFFICULT TIMES

Son Struck By SUV Getting Off Bus

A very serious accident has impacted our coworker Fawn Wojcik, Residential Care Coordinator in our Jelinek Residential site. Last week, a tragedy happened and Fawn's son was struck by an SUV while getting off the school bus. He is stable but remains critical and has undergone emergency surgery in Madison's Children's Hospital. For those who would like to help Fawn and her family during this time, Fawn has created a GoFundMe page. Please keep Fawn, her son, and her family in your thoughts. We are hoping for the best.



Donations are being accepted here at:

<https://gofund.me/d991e55e>

Photo <https://roscoenews.com/g/south-beloit-il/n/161264/south-beloit-boy-hospitalized-after-being-struck-suv-after-school>
GoFundMe is not operated by NCHC. Contributions to account link above are optional.

• MOUNT VIEW CARE CENTER •

CLASSIC

CAR SHOW

TUESDAY, JUNE 6TH
SPECTATORS WELCOME 2-3:30 PM

BUILD YOUR OWN SUNDAE FOR \$3
PROCEEDS SUPPORT THE WALK TO END ALZHEIMER'S

LIVE MUSIC • FREE POPCORN • ANTIQUE CARS

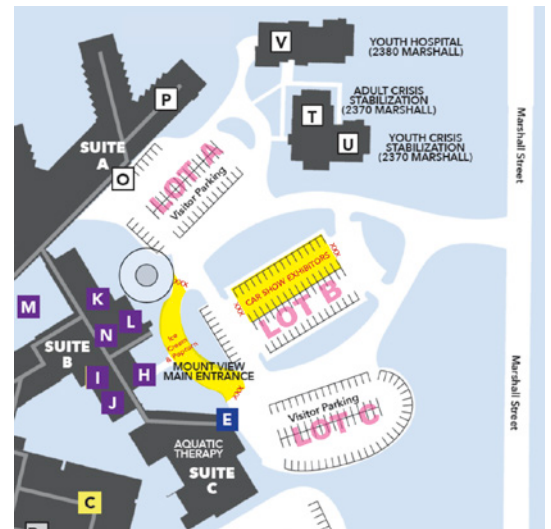
OUTDOORS BY THE MOUNT VIEW FRONT ENTRANCE-SUITE B

EMPLOYEE PARKING NOTICE FOR EVENT

On Monday, June 5th the NOC shift staff are being asked to park in LOT A, or the Suite A - Old Mount View lot. Security will be roping off the area designated for the car show on Monday evening.

On Tuesday, June 6th AM shift staff will need to park in LOT A or in areas not roped off for car show parking. **EMPLOYEES SHOULD NOT PARK IN THE AQUATIC THERAPY PARKING LOT C** as the pool users need to be able to park closer to the building.

If there are no available parking spots in Lots A & B when you arrive for your shift, please park on Marshall Street or in the rear of the building and enter near the loading docks, which is a badged entrance.





NOTICE: NCHC MERRILL CENTER TEMPORARILY RELOCATED TO LINCOLN COUNTY SERVICE CENTER

801 N. Sales Street, Merrill – Lower Level Room 166

Effective Monday, June 5, all NCHC Merrill Center operations have been temporarily relocated to the Lincoln County Service Center, one block to the north at 801 N. Sales Street, Merrill, in the Lower Level Room 166. Use the Lower Level parking area to access the building. It is anticipated that these arrangements will be for approximately 2 weeks while the air conditioning unit is being repaired, but a definite date has not been established.



Staff will continue to provide Outpatient and Community Treatment Services from this temporary location. All phones and patient access staff will continue to be working at the new location as well, with phones still operating using the Merrill Center phone numbers. Signage will be posted to help people navigate to the temporary location.

Due to the air conditioning malfunctions in the building, the temperatures on the Merrill Center NCHC floor were too hot to offer comfortable or safe conditions for clients, visitors, or staff. Thank you to all the staff who have collaborated quickly to make this temporary move happen. Lincoln County Facilities is working to get the unit repaired as fast as possible.

If you have any questions, please reach out to Wendy Peterson, Manager of Outpatient Services at 715.848.4385.



FrontLine

Frontline | April 2023

Employee Assistance Program | ascensionwieap.org | eap@ascension.org | 800.540.3758

Danger of Complacency in the Workplace

Complacency can sneak up on you. With complacency, you risk neglecting safety procedures and protocols, or you may overlook other dangers associated with a hazardous task. Complacency causes many unintentional workplace accidents and injuries. Think of familiarity and routine as the “birth parents” of complacency. To be on guard, understand that the more frequently an individual engages in an unsafe practice or disregards safety measures resulting from complacency, the higher the likelihood an accident will occur. Eventually, this risk rises to near certainty. This dynamic is also known as the “Law of Large Numbers.”

Learn more by going to www.osha.com/blog/complacency-safety.



Men’s Health Awareness Month: Stay Proactive with Your Healthcare

Many studies have shown men to be less proactive than women regarding preventive healthcare. If you’re a man, avoid falling prey to societal or cultural influences that can shorten your life. Reject 1) “powering through illness”—feeling pressure to display toughness and self-reliance; 2) “dismissing the small stuff”—ignoring minor symptoms of health problems; 3) “fear”—delaying preventive healthcare to avoid bad news, embarrassment, invasive procedures, or discussion of “sensitive” topics; 4) “lack of health curiosity”—not being savvy about men’s health issues, getting the right information, and understanding your susceptibility to illnesses, which often are curable in the early stages.

Source: www.ncbi.nlm.nih.gov/22081983/





2023 2nd Quarter EMPLOYEE UPDATES



Presented by
Gary Olsen,
Executive Director



**Scan with Your
Smartphone
Camera App to Register!**



Please Register in UKG Learning!

Employees can make arrangements to attend one of the in-person sessions by registering in UKG Learning. PLEASE BE SURE TO PUNCH IN WHEN YOU ARRIVE TO MEETING. The session will also be recorded if you are unable to attend and will be available after the final session.

Person-Centered Service **REBOOT!**



Special session to re-energize our commitment to Person-Centered Service and focus on Core Values!

MON, JUNE 26 ANTIGO CENTER
3 pm Conference Room

TUES, JUNE 27 WAUSAU CAMPUS
6:15 am MVCC 1st Floor
Community Room

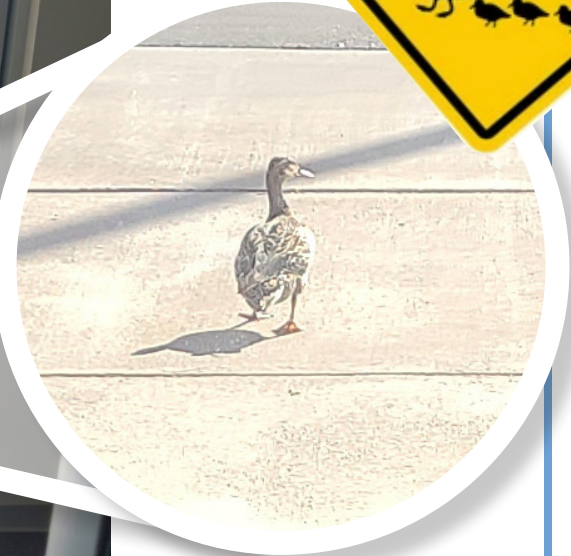
THURS, JUNE 29 WAUSAU CAMPUS
10:30 am MVCC 1st Floor
Community Room

MON, JULY 10 PINE CREST
2 pm Chapel Area
MERRILL CENTER
3:30 pm Conference Room

TUES, JULY 11 WAUSAU CAMPUS
12 Noon MVCC 1st Floor
Community Room
5 pm MVCC 1st Floor
Community Room



PHOTO OF THE WEEK



NO DUCKS ALLOWED IN AQUATIC THERAPY CENTER

The Aquatic Therapy Center had an unexpected visitor looking for services recently. This cute, waddling guest meandered up to the entrance hoping to take a swim, but was turned away. Nice try! Thanks for the photo submitted by Brittany Thomas, Registration Specialist.

This is a good reminder to slow down in parking lots and watch for our water fowl friends who may accidentally stop by!



**THE GANG'S ALL HERE....
Well, Kind of....Not Really**

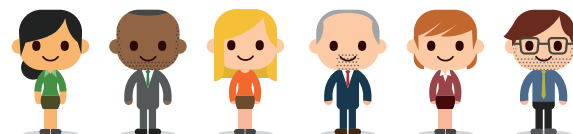
Planning a celebration or get-together for some departments is a lot harder than it sounds when most of your staff never work the same shifts or times. The Life Enrichment Team at Pine Crest wanted to share their virtual get-together from a recent celebration. They couldn't all be together so they Photoshopped a group picture! Looking good team! Shown together virtually are:

Niki Scheffler, Renee' Schmidkofer, Savannah Severt, Holly Boehm, Diane Grund, Rogene Janik, Ann Stoeckmann and Brianna Vanden-Heuvel. Thanks for the photo team!



**We want MORE
Awesome People
like YOU on
Our NCHC Team!**

**Be sure to SHARE our
Career Posts on Social!**





Community EVENTS

JUNETEENTH
Freedom Day
Saturday, June 17th
Celebrate in Wausau at
Whitewater Music Hall
5 PM-9 PM

venmo

HONG WAUSAU Festival
JULY 29-30, 2023

- People's Sports Complex
602 E. Kent Street
Wausau, WI 54403
(715) 842-8390
hmongwausaufestival@gmail.com
- Vendor Coordinator
Deborah Lee (715) 842-8390
deborahlee@hmongamericancenter.org

MARATHON COUNTY
EMPLOYEES CREDIT UNION

PLEASE JOIN US

Annual Meeting INVITATION

TUESDAY, JUNE 13 2023

DOORS OPEN AT 4:30 PM
MEETING TO BEGIN AT 5:30 PM

GREAT DANE PUB & BREWING CO
2305 SHERMAN ST, WAUSAU

RSVP 715-261-7680

Dinner to Follow Meeting
Cost \$10 per person

ALL ATTENDEES WILL RECEIVE A GIFT JUST FOR JOINING US!
PLUS A CHANCE FOR WINNING ADDITIONAL DOOR PRIZE DRAWINGS

FREE FILM VIEWING OPPORTUNITY

Brought to You By: Marathon County AOD Partnership & Nicotine Prevention Alliance of Central WI

SCREENAGERS UNDER THE INFLUENCE
A film about how the tech revolution has reshaped adolescence and its effects on substance use.

ADDRESSING VAPING DRUGS & ALCOHOL IN THE DIGITAL AGE

WHEN: View Any Time June 4 – June 17

WHERE: On Demand | Register for Free [HERE](#) or Scan QR Code

AUDIENCE: Anyone May Attend, Including Youth 6th Grade & Up With Parents

Register online to view for FREE June 4 - 17 at <https://www.eventcombo.com/e/screenagers-under-the-influence-presented-by-marathon-county-68146>



Thank you to all those who donated blood at the **Mount View Blood Drive!**



More Blood Drive dates and locations coming soon!

June 2023 Organizational Learning Modules



Each month staff are assigned 30-60 minutes of organizational training that needs to be completed by the due date.

Log into the learning management system (LMS), *UKG Pro Learning*, to complete the following training modules:

- **Emergency Preparedness and Response (2023)**
(30 minutes)
- **Complete any outstanding assignments**

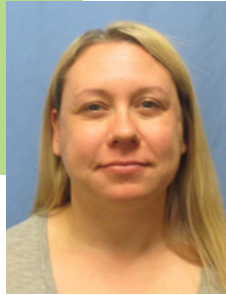




employees on the move

Congratulations to these employees for their recent transfer or promotion!

Shannon Butler recently transferred from Performance Improvement Specialist to Administrative Assistant at Pine Crest under supervisor Ryan Hanson. Her effective date was 05/28/2023.



Kalynn Podgorski transferred from Hospitality Assistant to CNA at Pine Crest. Her supervisor is Bette Lloyd, and her effective date was 05/28/2023.

congrats!

Pine Crest Star of the Month

CONGRATULATIONS JOBETH WISTEIN!

JoBeth Wistein is our June Pine Crest Star! She has worked at Pine Crest for over 10 years in Environmental Services and as a C.N.A. She goes above and beyond daily and does not need to be asked to do anything. If she sees a need, whether it's scrubbing the floor or helping residents to their rooms, she is there. She's truly always on it and is happy to cover her Supervisor when she is on vacation. JoBeth is able to make anyone smile, even on their worst days. She has a way of connecting with all residents and staff and really listens. She gets nothing but compliments and praise from the residents and is very thorough with her duties. She prioritizes the residents always and helps them in any way she can everyday. We are so appreciative and thankful for JoBeth's hard work and kindness. Congratulations!



Position Posting

Title: Registered Nurse – Hospital

Status: Full Time

Location: Wausau

Professional nursing work involving the delivery and supervision of patient care under the direction of the Nurse Manager. The employee performs the full scope of professional nursing functions within the parameters of professional licensure and standards of practice.

Apply Online: <https://bit.ly/42ghzPA>

Title: Crisis Professional - PM Shift

Status: Full Time - 12 Hour Shifts

Location: Wausau

Provide crisis intervention, crisis counseling for individuals and families, referral and short-term follow-up, and collaborative community consultation, and education. Perform crisis line risk assessments to evaluate and triage to the most appropriate treatment setting. Full Time 0.9 FTE (72 hours per pay period) PM works every other weekend and holiday.

Apply Online: <https://bit.ly/3FYJZoY>

Not sure if its the right fit? Check out the Realistic Job Preview at www.norcen.org/RJP



WHAT'S FOR LUNCH?

WAUSAU CAMPUS EMPLOYEE CAFETERIA
OPEN TO ALL NCHC & WAUSAU CAMPUS



<p>BREAKFAST HOURS 8:30 AM – 11 AM</p>	<p>LUNCH HOURS MONDAY – FRIDAY 11:30 AM – 1:30 PM HOT FOOD BAR \$.45/OUNCE (Weekdays Only)</p>	<p>GRAB-N-GO HOURS MONDAY – FRIDAY 8:30 AM – 5:30 PM WEEKENDS: GRAB-N-GO ONLY</p>
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JUNE 5 – 9, 2023

	MONDAY	TUESDAY	WEDS	THURSDAY	FRIDAY
MAIN	Beef Stroganoff Mashed Potatoes Broccoli	Country Style Ribs Mac & Cheese Glazed Carrots	Hawaiian Chicken Potato Cheese Bake Green Beans	Spaghetti with Meatsauce Peas Garlic Toast	Herb Crusted Fish Baked Potato Cascade Blend Veggies
SOUP	TBD	TBD	TBD	TBD	TBD
DESSERT	Frosted Marble Cake	Pie	Peaches	Fresh Melon	Strawberry Fluff Cheesecake

JUNE 12 – 16, 2023

	MONDAY	TUESDAY	WEDS	THURSDAY	FRIDAY
MAIN	Saucy Chicken & Pasta Buttered Peas Garlic Toast	BBQ Beef on a Bun Buttered Diced Potatoes Green Beans	Ham Steak Baked Sweet Potato Cauliflower	Salisbury Steak Mashed Potatoes/Gravy Steamed Rutabagas	Tilapia with Sour Cream Dill Sauce Baked Potato Mixed Veggies
SOUP	White Bean & Sausage Soup	TBD	Cheddar Baked Potato Soup	TBD	Garden Vegetable Soup
DESSERT	Funfetti Blondie	Seasonal Fresh Fruit	Glazed Lemon Cake	Mandarin Oranges	Strawberry Poke Cake

WAUSAU CAMPUS SUMMER FOOD TRUCKS



Mitch's Texas Tacos
Weekly on Thursdays*
May 18 through August 31



HANUMAN EXPRESS
Monthly on Fridays*
May 19 • June 23 • July 21 • Aug 18

* Dates are subject to change. Watch for notices via email and NYCU. Please note: Food trucks are independently operated and may cancel with little notice. We apologize for any inconvenience.



THE BISTRO

MONDAY - FRIDAY | 7:30AM - 3PM
HOT FOOD AVAILABLE UNTIL 2:30PM

PANINI OF THE WEEK



BBQ PORK PANINI

BARBEQUE PORK | CHEDDAR CHEESE
COLESLAW | RAW ONION

LATTE OF THE WEEK



White Cloud

**\$1 OFF LARGE
LATTES EVERY
MONDAY!**

Ice Cream

- ICE CREAM CONE1.00
- ROOT BEER FLOAT2.00



LUNCH

- PANINI COMBO (1/2 PANINI, CHIPS, WATER)5.00
- TURKEY BACON GUAC PANINI6.00
- TURKEY BACON GUAC WRAP5.75
- 3 CHEESE PANINI (ADD CHICKEN FOR \$1)3.50
- GRILLED HAM & CHEESE PANINI 4.50
- GARLIC BACON PANINI 5.00
- CHICKEN BACON RANCH WRAP5.25
- CHEESE QUESADILLA (ADD CHICKEN FOR \$1)4.50
- CALZONE 4.50/5.00
- CHEF SALAD/CHICKEN SALAD5.50

**Please note: All sales subject to Sales Tax.*